

Privacy Policy

At the C-Roads Platform, we aim to be open about the way our site works to collect user data, we are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information.

1. Data controller

The data controller responsible in respect of the information processed on this website is the Platform coordinator AustriaTech - Gesellschaft des Bundes für technologiepolitische Maßnahmen GmbH.

If you have any questions about this privacy policy or our treatment of your personal information, please write to us by email to <u>croads@austriatech.at</u> or by post to AustriaTech, Raimundgasse 1/6, 1020 Vienna, Austria.

2. Your rights

It is important for you to understand and be able to exercise your 'data rights'; in particular, your right to not to have personal data used for direct marketing purposes. Under the General Data Protection Regulations (GDPR), you have the right to access, modify, and delete your data.

2.1 Withdrawal of consent

You may withdraw consent for data processing at any time, without affecting the lawfulness of processing based on consent before its withdrawal; If you wish to do so, please use the contact details are above.

2.2 Access to personal data

You may instruct us to provide you with any personal information we hold about you, in relation to information we store on your name, email address, profile information such as company and job title, and the topics and subjects you mention in a contact message submitted personally or via the website contact form. Following a request we require up to 30 working days to provide you with your information.

We may withhold such personal information to the extent permitted by law.

2.3 Retention of your data

We will erase or anonymise your data once it is no longer necessary for the purpose we obtained it for.



2.4 Changing or erasing data

You may instruct us to change any inaccurate data or to erase data that is no longer required for a specified purpose.

2.5 Complaints to a supervisory authority

You have a right to lodge a complaint with a supervisory authority. In Austria, this is the Austrian Data Protection Authority. Their contact details are available on their website <u>https://www.data-protection-authority.gv.at/</u>.

3. What information do we collect?

We collect, store and use the following kinds of personal information:

- (a) Information that you provide to us when sending any enquiries to us via contact form or via email
- (b) Information that you provide to us when asking for and being granted access to the C-Roads Platform internal file system
- (c) Information that you upload to the C-Roads Platform internal file system
- (d) and any other information that you choose to send to us.

Personal information submitted to, and acquired via, this website will be used for the purposes specified in this privacy policy and/or in relevant parts of the website. It is processed in accordance with your consent.

Furthermore, the C-Roads website employs the bookmark service addthis.com. AddThis is a service of Clearspring Technologies Inc., 8000 Westpark Drive, Suite 625, McLean, VA 2210, USA. Each time our website receives an access request equipped with an AddThis component, the component prompts your browser to download an image of this component from AddThis. Through this process, AddThis is informed exactly which page of our website is being accessed. In addition, addthis.com also records your IP address, browser type, browser language, the website previously accessed as well as the date and time you visited the site and uses this data to compile an anonymised user profile. This data allows AddThis and its partner companies to direct targeted personalised ads at website users based on their particular interests. The display of advertising material occurs based on a browser cookie put in place by addthis.com, which analyses user interaction with the website. You can permanently prevent addthis.com from placing a cookie on your browser by downloading and installing the opt-out cookie available at the following link: www.addthis.com/privacy/opt-out.

You should be aware, however, that by doing so you may not be able to make full use of all the functions of our website. You can find the data privacy policies for AddThis at the following internet address, along with information about the collection and use of data by AddThis: <u>www.addthis.com/privacy/privacy-policy</u>



2.5 Google fonts

Our website uses Google Fonts to display external fonts. This is a service provided by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043 (hereinafter: Google).

Through certification according to the EU-US Privacy Shield

https://www.privacyshield.gov/participant?id=a2zt00000001L5AAI&status=Active

Google guarantees that it will follow the EU's data protection regulations when processing data in the United States.

To enable the display of certain fonts on our website, a connection to the Google server in the USA is established whenever our website is accessed.

The legal basis is Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest lies in the optimisation and economic operation of our site.

When you access our site, a connection to Google is established from which Google can identify the site from which your request has been sent and to which IP address the fonts are being transmitted for display.

Google offers detailed information at

https://adssettings.google.com/authenticated

https://policies.google.com/privacy

in particular on options for preventing the use of data.

2.6 Matomo (formerly: PIWIK)

Our website uses Matomo (formerly: PIWIK). This is open-source software with which we can analyze the use of our site. Data such as your IP address, the pages you visit, the website from which you came (referrer URL), the duration of your visit, and the frequency of your visits is processed.

Matomo stores a cookie on your device via your browser in order to collect this data. This cookie is valid for one week.

The legal basis is Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest lies in the analysis and optimization of our website.

We use Matomo with the "Automatically Anonymize Visitor IPs" function. This anonymization function truncates your IP address by two bytes so that it is impossible to assign it to you or to the internet connection you are using.



If you do not agree to this processing, you have the option of preventing the installation of cookies by making the appropriate settings in your browser. Further details can be found in the section about cookies above.

In addition, you have the option of terminating the analysis of your usage behavior by opting out. By confirming the link

http://stats.austriatech.at/index.php?module=CoreAdminHome&action=optOut&langua ge=en

a cookie is stored on your device via your browser to prevent any further analysis. Please note, however, that you must click the above link again if you delete the cookies stored on your end device.

2.7 Server data

For technical reasons, the following data sent by your internet browser to us or to our server provider will be collected, especially to ensure a secure and stable website: These server log files record the type and version of your browser, operating system, the website from which you came (referrer URL), the webpages on our site visited, the date and time of your visit, as well as the IP address from which you visited our site.

The data thus collected will be temporarily stored, but not in association with any other of your data.

The basis for this storage is Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest lies in the improvement, stability, functionality, and security of our website.

The data will be deleted within no more than seven days, unless continued storage is required for evidentiary purposes. In which case, all or part of the data will be excluded from deletion until the investigation of the relevant incident is finally resolved.

2.8 Contact

If you contact us via email or the contact form, the data you provide will be used for the purpose of processing your request. We must have this data in order to process and answer your inquiry; otherwise we will not be able to answer it in full or at all.

The legal basis for this data processing is Art. 6 Para. 1 lit. b) GDPR.

Your data will be deleted once we have fully answered your inquiry and there is no further legal obligation to store your data, such as if an order or contract resulted therefrom.



4. Using your personal information

We may use your personal information to:

- (a) provide documents and information to you;
- (b) share information with platform partners who may contact you about topical and relevant information;
- (c) deal with enquiries and complaints made by or about you relating to the website;
- (d) provide third parties with anonymous statistical information about our users;
- (e) administer the website;

Where you submit personal information for publication on our website, we will publish and otherwise use that information in accordance with the license you grant to us.

5. Disclosures

We may disclose information about you to any of our employees or platform members insofar as reasonably necessary for the purposes as set out in this privacy policy.

6. Cookie use

To facilitate the use of our website we use cookies. "Cookies" are small bits of information that are stored by your browser on your computer hard drive and are necessary for personalised use of our website. Thus, the information contained in cookies facilitates session control, in particular improvement of navigation, for example, through font size. Cookies help you navigate our site. Most Web browsers automatically accept cookies. By changing the settings of your browser, you can change this. You can also remove cookies stored on your computer at any time by deleting temporary files.

7. Third party websites

The website contains links to other websites. We are not responsible for the privacy policies or practices of third party websites.

8. International data transfers

Information that we collect may be stored and processed in and transferred between C-Roads Platform Member States and associated members to enable us to use the information in accordance with this privacy policy.

Information which you provide may be transferred to countries which do not have data protection laws equivalent to those in force in the European Economic Area.



In addition, personal information that you submit for publication on the website will be published on the internet and may be available, via the internet, around the world. We cannot prevent the use or misuse of such information by others.

You expressly agree to such transfers of personal information.

9. Security of your personal information

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

We will store all the personal information you provide on our secure (password and firewall protected) servers. All electronic transactions you make to or receive from us will be encrypted using SSL technology.

Of course, data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

You are responsible for keeping your password and user details confidential. We will not ask you for your password (except when you log in to the website).

10. Policy amendments

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.